

Light Commercial Warranty: - Wood Flooring International MultiPly Collections

Wood Flooring International's MultiPly Collections – Limited Light Commercial Warranty

Note: This Warranty pertains to light commercial use only. (See #1 below)

Wood Flooring International's MultiPly Collections Residential Warranty, when the flooring is used in a light commercial setting, applies to all categories EXCEPT the finish related section. Please access the Residential Warranty here: Wood Flooring International's MultiPly Residential Warranty.

The Residential Warranty, in brief overview, offers the following warranty protection when using this flooring in Light Commercial Use settings, (please refer to the actual Residential Warranty for complete details on coverage and exclusions):

- Pre-Installation Warranty** – Flooring with any visible milling/wood/grade/finish defects, in excess of the industry standard 5% allowable, will be replaced or the purchase price refunded when set aside **prior** to installation and returned to Wood Flooring International.
- Structural Warranty** – Product will not delaminate – 25 year guarantee. (Exclusions include – excessive moisture/soaking, and/or dryness).

See Wood Flooring International's MultiPly Residential Warranty for full details on coverage and exclusions for the above coverages.

In addition to the above coverage, Wood Flooring International's Limited Light Commercial Warranty offers the following specific **Finish Warranty** for our flooring when used in light commercial use settings. **Light Commercial** settings are defined as use in boutiques, churches, galleries, restaurants, and other such non-industrial flooring surfaces. Excluded uses are areas of intense or extremely heavy foot traffic, e.g., department store aisles, store entrances or airport terminals.

- Finish Warranty** – The finish is warranted for three (3) years against peeling and/or wearing through. Finish wear through is defined as 100% finish removal, to bare wood, over 3% of the total area of the flooring installation. (Gloss reduction or surface scratches are not considered surface wear.) Dull finish can be corrected with spot or overall recoating care systems.

WOOD FLOORING INTERNATIONAL'S OBLIGATIONS UNDER THIS WARRANTY

The sole obligation and liability of Wood Flooring International, under our stated warranties, is to repair, replace or refinish the floor, in part or in whole, or to issue a refund of the purchase price, at Wood Flooring International's discretion.

EXCLUSIONS:

1. Improper Installation

Installation must be in accordance with Wood Flooring International's product line specific Installation Instructions or the warranty is voided. For copies of the Installation Instructions

2. Improper Maintenance

Floors must be maintained with a commercial floor care system approved by Wood Flooring International – see Wood Flooring International's Maintenance Instructions.

Wood Flooring International's MultiPly Collections – Light Commercial Warranty

Note: Proper Care for your floor includes:

While your Wood Flooring International Flooring is more durable than standard hardwood floors, we recommend that you follow a scheduled program of preventive maintenance and daily care.

GENERAL COMMERCIAL FLOOR CARE

- Blot up spills and clean up spots immediately. Do not soak or wet mop the floors !
- Use floor protectors under heavy furniture and equipment. Place a commercially-rated door mat at all exterior entrances to cut down on the effects of sand, grit, tar, etc., and bad weather conditions.
- Dust mop, vacuum or sweep the floor at least daily with a soft bristle brush to remove abrasive sand and dirt. Clean the floor at least weekly with an approved cleaning system.
- Recoat commercial installations once a year, or as required in order to maintain a good general appearance.
- Do not use waxes or polishes on the floor.

Note: WHEN ADDED PROTECTION IS NECESSARY

Heavily used floors or floors with a dull finish appearance should be recoated with a quality, non-yellowing polyurethane finish. This step allows a professional to add extra protection without major refinishing. See Wood Flooring International's Refinishing Instructions.

- Color Change/Variation:**
Wood Flooring International is not responsible for color variation in the flooring and/or variation in color from samples, once the flooring is installed. Nor is WFI responsible for Color Change that occurs over time after installation as wood is a natural product and changes as it ages.
- Flooring installed with Visible Defects:**
Wood Flooring International is not responsible for flooring with visible defects that has been installed anyway. Once installed, the flooring has been deemed acceptable by the installer.
- Extreme Environmental Conditions:**
Exposure to extreme sunlight, heat, moisture, or dryness will void the warranty. Faulty vapor barrier, plumbing leaks, floods, etc., will void your protection.
- Accidents:**
Scratches or dents from sharp or load-bearing surfaces as well as plumbing leaks, floods etc., are not covered.

WARRANTY DISCLAIMERS:

WOOD FLOORING INTERNATIONAL SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Wood Flooring International's Related Web Site Links: Below is a list of links to various relevant sections on Wood Flooring International's web site. Please be sure to visit our web site at www.wflooring.com for complete information.

1. www.wflooring.com – Wood Flooring International's Home Page.
2. Wood Flooring International MultiPly Collections – review of technical specifications for this flooring style.
3. Wood Flooring International's MultiPly Residential Warranty
4. Wood Flooring International's Installation Instructions – to access Wood Flooring International's Installation Instructions.
5. Wood Flooring International's Warranties – to access Product and Finish Warranties.
6. Wood Flooring International's Maintenance Instructions